

There is lots of free advice and guidance available to help individuals navigate through the redundancy process.

If you're concerned about paying your bills or mortgage repayments, there is financial support available.

And if you need emotional support then do call Mindline (details below), remember it's okay to not be okay – lines are open 24 hours a day, 7 days a week.

General information on your redundancy rights

If you are being made redundant, you might be eligible for certain things including redundancy pay and time off to find a new job. Further information on your rights can be found on the Government website where you can also calculate your redundancy pay.

Your rights: www.gov.uk/redundancy-your-rights

Redundancy pay calculator: www.gov.uk/calculate-your-redundancy-pay

The Advisory, Conciliation and Arbitration Service (ACAS)

Provides free and impartial workplace advice for employers and employees. To find out your rights during redundancy you can visit their website or call them

www.acas.org.uk/your-rights-during-redundancy

T: 0300 123 1100

Members of a union may be able to further help if the union is recognised where you work.



Access to IT

If you don't have access to a device or the internet, then Public Network computers are available at many of Somerset's libraries for slots of up to one hour. This provides free access to Wi-Fi in a quiet environment.

T: 0300 123 2224 for more information

A device loan scheme is also due to be available from October 2020.

www.somerset.gov.uk/libraries-leisure-and-communities/libraries/some-libraries-planning-to-re-open-soon/

Help with council tax bills and housing benefits

Somerset West and Taunton Council

<https://www.somersetwestandtaunton.gov.uk/benefits/>

T: 0300 304 8000

Mendip

<https://www.mendip.gov.uk/article/6157/Living-in-Mendip>

T: 0300 303 8588

Sedgemoor

www.sedgemoor.gov.uk/benefits

T: 0300 303 7800

South Somerset

<https://www.southsomerset.gov.uk/services/benefits/>

T: 01935 462462

Citizens Advice

Useful guide on steps to take for someone being made redundant including entitlements to search for work and money, claiming benefits, advice on debt and making a career change

www.citizensadvice.com/somerset.org.uk

Step Change

Get expert debt advice and fee-free debt management assistance

www.stepchange.org

T: 0800 138 1111

Mindline – It's okay to not be okay

A confidential listening service which provides a safe place to talk if you, or someone you know, is in distress. They give basic information about mental health and local support services.

Emotional support helpline is open 24 hours a day, 7 days a week. Information is also available on their website.

www.mindinsomerset.org.uk/

T: 01823 276 892

Mindline Somerset
Emotional support and mental health helpline



01823 276 892

Open 24 hours a day, 7 days a week